



**PRIVACY
CONTROL** +

Privacy Statement

Privacy Office Veghel

March 2026

Vanderlande Privacy Statement

This is the Privacy Statement of Vanderlande Industries BV (hereinafter "Vanderlande"). It explains how Vanderlande processes all personal data that Vanderlande receives as a customer, supplier and/or through all of our websites: www.vanderlande.nl; Careers.vanderlande.com (hereinafter " the Websites") and through personal data obtained offline by requesting information or contact details. This Privacy Statement describes Vanderlande's policies and practices regarding the collection and use of your personal information and sets out your privacy rights. We recognize that privacy is an ongoing responsibility, and we will update this Privacy Statement from time to time as we adopt new practices related to personal information or introduce new privacy practices that affect our policies.

This Privacy Statement does not apply to third-party websites that are associated with the Websites by means of links. Vanderlande is not responsible or liable for how these third parties process your personal data. Therefore, Vanderlande recommends that you always familiarize yourself with the privacy statement or policy on the relevant website.

As our organisation, this Privacy Statement is expected to change as well. We reserve the right to amend the Privacy Statement at any time, for any reason, without notice, other than the posting of the amended Privacy Statement on the Websites. We may email periodic reminders of our notices, and terms and conditions, and will email you of material changes thereto. However, you should check the Websites frequently to see the current Privacy Statement that are in effect and any changes that may have been made.

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Definitions

1. 'the Regulation' shall mean the General Data Protection Regulation (GDPR), Regulation 2016/679 of the European Parliament;
2. 'the Directive' shall mean the Directive 95/46/EC of the European Parliament;
3. 'the Law' shall mean any local applicable privacy law and the GDPR in the EEA (European Economic Area).
4. 'the Statement' shall mean this statement, including all its appendices, based upon the principles of the GDPR while respecting the local privacy laws of the countries around the globe Vanderlande is active in;
5. 'personal data' shall mean any information relating to an identified or identifiable natural person
6. 'data subject'; an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person;
7. 'processing' shall mean any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as possession, collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;
8. 'filing system' shall mean any structured set of personal data which are accessible according to specific criteria, whether centralized, decentralized or dispersed on a functional or geographical basis;
9. 'Controller' means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; This can be Vanderlande Holding, Vanderlande Industries, a Vanderlande local subsidiary or any of our customers. Also potentially independent suppliers of Vanderlande might claim this role. A list of Vanderlande entities who may act as controller can be found via [this link](#).
10. 'Employee' as Data Subject shall mean any natural person employed by Vanderlande as well as any natural person carrying out paid or unpaid work for Vanderlande.
11. 'Company Regulations' shall mean any local applicable company regulation that is enforced by Vanderlande all Employees should adhere to. This includes but is not limited to the Company Regulations in the Dutch office (Ref: CR) and the Mitarbeiterhandbuch in the German offices.
12. 'Processor' shall mean a natural or legal person, public authority, agency or any other body which processes personal data on behalf of the controller;
13. 'Sub Processor' shall mean a natural or legal person, public authority, agency or any other body which processes personal data on behalf of the Controller and Processor;
14. 'Third Party' shall mean any natural or legal person, public authority, agency or any other body other than the data subject, the controller, the (sub)processor and the persons who, under the direct authority of the controller or the processor, are authorized to process the data
15. 'Recipient' shall mean a natural or legal person, public authority, agency or another body to which personal data are disclosed, whether a third party or not
16. '(Data) Privacy Officer' shall mean the Data Protection Officer (DPO) as defined in article 37 of the Regulation
'consent' shall mean any freely given specific and informed indication of his wishes by which the data subject signifies his agreement to personal data relating to him/her being processed.
17. 'special personal data' shall mean any personal data as defined in article 9 of the Regulation.
18. 'supervisory authority' shall mean any supervisory authority as defined in article 51 of the Regulation
19. 'cross-border processing' means either:
 - a) processing of personal data which takes place in the context of the activities of establishments in more than one Member State of a controller or processor in the Union where the controller or processor is established in more than one Member State; or
 - b) processing of personal data which takes place in the context of the activities of a single establishment of a controller or processor in the Union but which substantially affects or is likely to substantially affect data subjects in more than one Member State

Collection and use of personal data

Vanderlande collects personal data about its (potential) clients, business relationships, candidates and employees, social media followers, website visitors, physical visitors to our local sites and visitors to our activities around the world. (Vanderlande does not knowingly attempt to solicit, receive or process information from children except as necessary for long-term or short-term stays and to provide mobility-related support for our employees.) We use this information to provide necessary information to the correct customer contacts and other parties related to our goods and services. Vanderlande does not sell personal data to third parties and will only share it with third parties who facilitate the provision of Vanderlande services.

Use of our websites and cookies

Purpose: When you use the Vanderlande website, the Vanderlande website automatically collects certain information and stores it in log files. We use this information to design our website to better meet the needs of our users. We may also use your IP address to diagnose problems with our servers and administer our website, analyze trends, track visitor activity and collect broad demographic information to help us determine visitor preferences. The Websites also use cookies and web beacons. They do not track users when they move to third-party websites or serve them targeted advertising, and therefore do not respond to Do Not Track (DNT) signals. You also need to provide certain types of data to receive the Vanderlande newsletter. This data will be used to send you the free email newsletter and to contact you (if applicable). At all times you are able to unsubscribe from our newsletter via one simple mouse click.

When you visit our websites, we place cookies and other similar technologies on your browser or device that help us to enable the technical and functional management of our websites (including ensuring information security), to improve the design and performance of our websites and to better understand visitors' behaviour on our pages. These cookies and other similar technologies may collect information such as your IP address, your operating system, your browser type and your device type (e.g. PC, smartphone). Our Cookie Policy can be found [here](#). We use cookies to personalise content and ads, to provide social media features and to analyse our traffic. We also share information about your use of our site with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services. The law states that we can store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission. This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages. You can at any time change or withdraw your consent from the Cookie Declaration on our [website](#).

Types of data: The information we collect when you are using the Websites may include Internet Protocol (IP) addresses, the region or general location from which your computer or device is accessing the Internet, browser type, operating system, and other information about website usage, including a history of the website pages you have viewed. To receive the newsletter you must provide at least the following data: company name, first and last name, email address, area of interest. If you request Vanderlande to provide information, make contact or schedule an appointment with you, you will need to provide at least the following personal data via the online contact form in order for this request to be processed: company, first and last name, email address. Depending on your request or question, you may also be asked to provide the following personal data: role, telephone number (if you wish for Vanderlande to call you).

Legal basis: Vanderlande has a legitimate interest in understanding how members, customers and potential customers use the Websites. This assists us with providing more relevant information on our products and services, with communicating value to our sponsors and corporate members, and providing appropriate staffing to meet member and customer needs.

Physical visits on site

Purpose: When you visit our offices, you should be aware that we may ask for your personal data in order to issue you with a personalised badge that will allow you access to our offices. We may also use CCTV systems (or other video equipment) to record specific areas of our premises. Where we use such video equipment, we will post warning signs to ensure that you are aware that we are recording images or video. Our Veghel Campus Access Control Policy (VCAC), or at least parts of it, will be applicable in more Vanderlande sites. Our customer reception process includes stringent access control to enable visitors gaining a better customer journey and feel safe. It helps Vanderlande to guarantee employees and visitors safety at Vanderlande sites and enables public services to act adequately in case of emergency.

We need to process your data to maintain the safety and security of our employees, visitors, guests and our property and assets, to protect the legitimate interests of Vanderlande, such as investigating non-compliance with our policies and procedures, possible criminal activity (e.g. suspected theft of company or personal property), and other incidents or accidents at our premises and to initiate disciplinary and legal processes and procedures, including the preservation of evidence and the disclosure of recordings for the purpose of legal claims and proceedings.

We also need your data for the following purposes:

- ANPR (Automobile Number Plate Recognition): ANPR is used to help identify our guests.
- CCTV: To monitor the fence around the campus (border control) and main street on campus for protection of our properties. See people who are trying to get in our campus. Our CCTV cameras are not equipped with facial recognition as that would imply processing Biometrics, which would be categorised as special personal data.
- Barriers: To limit the access of cars and motorbikes to only access for authorized staff, visitors and suppliers.
- Detection gates: To limit the access of pedestrians and cyclists to only access for authorized staff, visitors and suppliers.
- Company pass: To grant access to our employees, contractors and apprentices with a company pass.
- Compound Security Officer Supervision: To support people who want to have access to our campus who do not have a valid company card, to guide unauthorized visitors friendly to the exit, to add license plate numbers into the system in case a new or temporary car is not properly registered.
- Visitor Registration Process: To make sure visitors are properly registered in time in order to grant the access during one day. Here we also register extra services like additional information about food preferences in case our guest will be invited for lunch or dinner. The business need to process this data is to optimise our hospitality concept by collecting the name and company name of our visitors, so we know which visitors we can expect (for security reasons) and to give them a warm welcome when they arrive.

Types of data: When we provide you with a personalised badge that gives you access to our offices, we generally ask for your name and details of your visit. When using CCTV systems, we process video recordings of you (for example, your image as captured on the CCTV system).

Legal basis: Vanderlande has a legitimate interest to protect certain fundamental rights, such as the right to liberty and security, the right to ownership and property, and the right of defence.

Applicants

Purpose: Vanderlande takes the hiring process of applicants very serious. The primary objective is to find the best possible candidate who will be able to fulfil the job requirements with competence and pleasure for a specific vacancy. We want to execute this process as fair as possible and in compliance with data privacy laws like GDPR. Therefore, below topics inform you about additional selection process steps.

Screening: In order to comply with our legal obligations Vanderlande is obligated to screen job candidates whether they are registered on anti-terror lists, like the EU terror list (European Union Enhancements list). As this implies special personal data, Vanderlande has contracted external partners to screen persons against several international terror lists. Candidates who fail this obligatory external background check will be rejected for the position in scope. When applicable, upfront we do confirm to an applicant a screening is part of the selection process. Of course, we will not hold information about criminal convictions as a company. Yet, as required by the European Commission and local anti-terror laws and anti-money laundry regulations, Vanderlande needs to take adequate precautions. In some specific industries such as the aviation industry, overlapping organisations like IATA, require Vanderlande to check job applicants before finalizing the hiring process. This might be involving you in a screening against multiple anti-terror lists, executed via external partners, who act as independent controller. As such we will not be informed about the exact list that resulted in a positive match with a list of such a candidate. This enables Vanderlande to reject a candidate and remain compliant with the legal obligations without the processing of any special categories of personal data. We will only collect this information if it is appropriate given the nature of your role and where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations, provided that we act in line with our Data Protection Policy. We may collect this information as part of the recruitment process or we may be notified of such information directly by you in the course of you working for us.

Some relevant regulations we are referring to are:

- [Fight Against the Financing of Terrorism](#)
- [Directive \(EU\) 2019/1153 of 20 June 2019 laying down rules facilitating the use of financial and other information for the prevention, detection, investigation or prosecution of certain criminal offences](#)
[Spanish Law 10/2010, of 28 April, prevention of money laundering and terrorism financing](#)
- [US Customs Trade Partnership Against Terrorism \(CTPAT\)](#)

Legal basis: When you apply for a job at Vanderlande via our applicant website, you will be asked to provide us your consent, for example for storing your personal candidate home account details, as we respect the privacy of our job candidates. This

Privacy Notice sets forth how we will use the information we obtain when you do apply for a position through our career site and your personal candidate home account. We also need your personal data to perform a contract to which you are subject, or to take pre-contractual steps at your request, our legitimate interest, in particular our necessity to conduct business in a responsible manner and in line with local laws and regulations as well as to protect fundamental rights or our need to comply with legal obligations we are subject to. We kindly encourage you to keep your home account and your application profile data up to date. Also during the application process we kindly request your consent for the following:

- to store your candidate home account till you will request deletion of the account via an unsubscribe e-mail or via the deletion button in your account. In case you will not make use of your account during the next 3 years, Vanderlande will delete your candidate home account automatically.
- to store your job candidate profile, even after the application term has closed, for the lengthened term as shown in the table below (even if also if your application does not result in a job offer now).
- to offer you other matching job opportunities in future elsewhere in the Vanderlande group.

Data subject requests

Purpose: If you want to exercise your privacy rights, ask us questions about our privacy practices, submit to us a privacy complaint or contact our Data Protection Officer, you can contact us and we'll do our best to address your request.

Types of data: To verify you are the authorized person to submit a request we require, at least, the following information: your e-mail address, your relationship with Vanderlande and a copy of your ID might be asked to verify your identity (note: all IDs must have been redacted by requestor in order to only show relevant information, no social security numbers needed).

Legal basis: We process your personal data for the purpose of complying with the privacy and data protection laws and regulations we are subject to.

Vanderlande "the App"

Purpose: By downloading, accessing or using Vanderlande AR (the "App") or any page of this App, you agree to the terms of this disclaimer. The contents of this App, including without limitation, all data, information, text, graphics, links and other materials are provided as a convenience to the users of our App and are for informational purposes only. The App contents are subject to modification, and Vanderlande Industries makes no representations or warranties regarding the accuracy of the information provided within the App. We are not responsible for any decisions made by the users of this App based solely on the information provided in the App.

To the maximum extent permitted by applicable law, in no event will Vanderlande Industries Inc., its employees, agents, officers, directors, parent companies or affiliates, be liable for damages of any kind, under any legal theory, arising out of or in connection with your use, or inability to use, the App, or any websites linked to it, including any direct, indirect, special, incidental, consequential or punitive damages, including but not limited to, personal injury, pain and suffering, emotional distress, loss of revenue, loss of profits, loss of business or anticipated savings, loss of use, loss of goodwill, loss of data and whether cause by tort, breach of contract or otherwise, even if foreseeable. If you are dissatisfied with any portion of the App, or with any of these terms of use, your sole and exclusive remedy is to discontinue using the App. The foregoing does not affect any liability which cannot be excluded or limited under applicable law.

Types of data: No personal data will be processed because all data will be received anonymously.

Data storage and retention

In each case, unless otherwise specified in this Privacy Statement, the criteria we use to determine our retention periods are: (i) whether we need your personal information to protect our legitimate interest, to perform a contract to which you are subject, or to respond to your enquiries or to provide the service or support requested; (ii) whether there is a legal obligation to which we are subject; or (iii) whether retention is advisable in light of our legal position (for example, with respect to applicable statutes of limitation, litigation, or regulatory investigations).

How personal data is protected within Vanderlande

To help protect the privacy of data and the personally identifiable information that you transmit through the use of the Websites, Vanderlande always maintains a security level that is adequate, in view of the latest technical developments, to prevent unauthorised access to, adaptation, disclosure or loss of personal data. We maintain physical, technical and administrative safeguards. We update and test our security technology on an ongoing basis. We take into account the nature of the personal data and the processing, as well as the possible threats. We continuously work to improve these measures to keep your personal data safe. We restrict access to your personal data to those employees who need to know that information to provide benefits or services to you. In addition, we train our employees about the importance of confidentiality and maintaining the privacy and security of your information. We commit to taking appropriate disciplinary measures to enforce our employees' privacy responsibilities.

The security of your personal data is also based on keeping the login details of your account (username and password) confidential.

Vanderlande has acquired the ISO 27001 certification, which ensures our security technical and organizational measures are state of the art. Every 3 years, we are subjected to an ISO27001 audit to make sure, we will remain compliant also in the future.

Want to know more about how Vanderlande is protecting your personal data? Please contact our offices by the Contact Information in this Privacy Statement.

When and with who does Vanderlande share personal data

Because of our global nature, your personal data may be transferred to, or accessed by, Vanderlande affiliates or Vanderlande trusted third parties around the world. When this happens, we will of course ensure that we comply with the laws on transferring personal data between countries.

When we transfer personal data from the European Economic Area to Vanderlande affiliates and trusted third parties processing such personal data in other countries that are not recognized by the European Commission as providing an adequate level of data protection, such transfers will be governed by the European Commission approved Model Clauses.

Vanderlande will not pass on your personal data to third parties unless you have expressly consented to this purpose, is necessary for the performance of a contract with Vanderlande, required or permitted by law and/or necessary to prevent or combat fraud.

Unless otherwise stated in this Privacy Statement, these are the categories of third parties with whom we may share your personal data:

- **Vanderlande affiliates.** Please note that our Vanderlande affiliates are required to handle your personal data in compliance with our Vanderlande Privacy Policy. This ensures that your personal data will be processed by Vanderlande according to the same data protection standards.
- **Service providers.** We may work with third party service providers (e.g. IT providers, customer service providers) and ask them to perform certain processing operations on our behalf, such as storing personal data. When we do so, we ensure that these service providers are contractually obligated not to use your personal data for purposes other than those requested by us or required by law.
- **Third parties in connection with business transactions:** Sometimes we may be involved in a merger, acquisition, bankruptcy, joint venture, reorganisation, sale of assets or other disposition of all or part of our business, assets or shares. In these cases, we may share your personal data with the third party involved in that business transaction.
- **Others:** For legal reasons, we may also share your personal information with others (such as public and government authorities, professional advisers) if we determine that access, use, retention or disclosure of your personal information is necessary to: 1) comply with applicable laws and regulations, or enforceable governmental requests; 2) investigate, prevent, or take action regarding suspected or actual illegal activity, or to assist law enforcement authorities; 3) enforce our Terms of Service; 4) investigate and defend against any legal claim or allegation; 5) protect the security or integrity of our services; 6) exercise or protect the rights and safety of Vanderlande, our Vanderlande customers, employees, or others.

Update March 2026

Starting 1 April 2026, Vanderlande's Warehousing business, Bastian Solutions and viastore Intralogistics will join forces under one brand: Toyota Automated Logistics. To facilitate this reorganization and ensure a seamless transition into our new way of

working, Vanderlande will provide access to the personal data of its client and supplier contact persons to the other businesses in the Toyota Automated Logistics organization, as set out in this page of our Privacy Statement. Vanderlande, Bastian Solutions and viastore Intralogistics have established that they are jointly responsible for the personal data processed in this regard, until the reorganization has been completed and the personal data have been formally transferred to a new legal entity. If you have any questions regarding the processing of your personal data or if you would like to exercise your rights as data subject, you can reach out to the privacy contacts of any of these companies, including Vanderlande through data.privacy@vanderlande.com. Upon request, you can obtain more information on the joint processing of your personal data or the legitimate interests pursued by Vanderlande in sharing your personal data.

Data subject's rights

Depending on our reason for processing your personal data and on the applicable law, you have certain rights concerning your personal data. Vanderlande needs to receive such formal request by e-mail or in writing accompanied by a copy of a valid form of identification. You will receive a written response from Vanderlande within 30 days.

Under certain circumstances, you have the right to:

- access your personal data. This means that you can request copies of, or information about, the personal data we process about you.
- have your personal data rectified. This means that if you believe that the personal data we are processing about you is incorrect, you can ask us to correct it.
- have your personal data deleted ('right to erasure'). This means that you can ask us to delete the personal data that we process about you. Please note that there may be cases (for example, when we are legally obliged to keep your personal data) where we may not be able to delete your personal data. In case, for instance when you want to withdraw your application, you are entitled to ask us to remove your files from our databases within 30 days. Vanderlande will act accordingly as long as it is not conflicting with actual laws that force us to store certain data for a longer time
- restrict our processing of your personal data. This means that in certain circumstances you can ask us to limit our use of your personal data
- data portability. You have the right to receive your personal data provided to Vanderlande by you, in a structured commonly used and machine readable format. This means that you can ask us to transfer the data about you (that you have given us directly) to another organisation, or to give it to you. Please note that this right only applies in certain circumstances (for example, if we process your personal data by automated means and on the basis of your consent).
- object to the processing of your personal data, where we rely on legitimate business interests as a lawful reason for the processing of your data. You also have the right to object where we are processing your personal information for direct marketing purposes. We have a duty to investigate the matter within a reasonable time and take action where it is deemed necessary. Except for the purposes for which we are sure we can continue to process your personal data, we will temporarily stop processing your personal data in line with your objection until we have investigated the matter. If we agree that your objection is justified in accordance with your rights, we will permanently stop using your data for those purposes. Otherwise, we will provide you with our justification as to why we need to continue using your data.

Vanderlande does not apply automated individual decision-making or profiling.

We must respond to such a request within one month under the privacy law. Please note that under the privacy law we are permitted to extend the one-month time for responding by an additional two months where in our view your request is complex or numerous in nature. We may also charge a reasonable fee based on administrative costs where in our view your request is manifestly unfounded, excessive or a request for further copies. Alternatively, we may refuse to comply with the request in such circumstances.

If you would like to exercise any of these rights, please address them in writing to our Data Protection Officer. We may need to request specific information from you to help us to confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is an appropriate security measure to ensure that personal data is not disclosed to any person who has no right to receive it.

You may complain to a supervisory body if you are concerned about the way we have processed your personal data. In the Netherlands this is the AP (www.autoriteitpersoonsgegevens.nl). Although you have the right to complain to the AP or your local Data Protection Authority, we encourage you to contact us first with a view to letting us help in resolving any queries or questions.

Localisations & specialities**California**

In order to comply with the CCPA, an additional [Privacy Policy](#) and [Privacy Notice](#) is in place.

Germany

In order to comply with the German GDPR / BDSG, [a Privacy Notice for the applicant survey on satisfaction](#) is in place.

Contact information

You can reach the Vanderlande Data Privacy Office as follows:

By email:

- Corporate: data.privacy@vanderlande.com
- Germany: data.privacy.de@vanderlande.com

By mail:

Data Protection Office
Vanderlande Industries B.V.
Vanderlandelaan 2, 5466 RB Veghel The Netherlands
T +31 413 49 47 96
M +31 6 82 52 34 79
e-mail: data.privacy@vanderlande.com